

The NEWSLINE

NOVEMBER

2012

OKLAHOMA STATE UNIVERSITY • WWW.RESLIFE.OKSTATE.EDU/FGSH/

Get To Know the FMO

By Jackson Alexander, FRC Communications and Marketing Assistant

Many residents in and around the Family and Graduate Student Housing community may commonly hear staff members refer to the “FMO,” but what is the FMO? The FMO is also known as the Facilities Management Office, and can be a useful tool for FGSH residents during their time here at Oklahoma State University.

“The FMO provides several services including addressing all maintenance issues, appliance concerns or problems, pest control, air conditioner/heating problems, clogged toilets and drains, and check out inspections,” said Shannon Baughman, interim manager of the Facilities Management Office for Housing and Residential Life. “We also coordinate major and long-range improvements.”

Baughman said that the FMO is here to serve residents and help with any issues they may have in their apartments. The staff is able to assist with small repairs and fixes, and larger, more specialized repairs are coordinated with OSU Physical Plant Services. The FMO operates under the same goal of providing quality service to our residents.

Baughman said she is excited about her new role about helping residents through the FMO. Through her new position, she is enthusiastic about making small internal changes that will hopefully meet the goal of better serving residents now and in the future.

One example of those small changes includes no longer charging for filter replacements and tub caulking as part of the check-out process.

“Right now I am familiarizing myself with the processes of the FMO, and determining the best way to meet the needs of the residents while maximizing our efficiency,” Baughman said. “We want to make sure we are offering the highest level of service that we can, while still maintaining the budget and keeping costs low.”

Another way to get help with maintenance issues is to contact your Apartment Assistant. If you are confused about who to contact or what to do, they can help.

“Your neighborhood Apartment Assistant will be glad to work with you and the FMO to report any repairs needed in your apartment,” said Enrique Sanchez, FRC Community Relations Coordinator. “If you have any questions about this or any other maintenance issue, please call the FMO, and don’t hesitate to report any issues.”

The FMO office can be reached Monday through Friday from 8am to 5pm at 405-744-8510 for questions or to report an issue. If there are issues that arise after hours or on weekends, residents should call the Action Desk at 405-744-7154.

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Family and Graduate Student Housing Office

A note from the FGSH Assistant Director

Greetings! November is the month of the American Thanksgiving holiday. Thanksgiving is also the first holiday of a busy holiday 'season' in the United States and around the world. Let me be the first to wish everyone a Happy Thanksgiving! I hope you have a wonderful holiday! We have planned (free!) Thanksgiving dinners for each neighborhood in the coming weeks; please check page four of this Newsletter for the date/time of your neighborhood's dinner. You may also check your neighborhood newsletters and/or contact your Apartment Assistant (AA) for more information about this annual FGSH tradition. Please let your AA know if you can help with the festivities for your neighborhood dinner. If you are leaving for Thanksgiving Break, remember to adjust your thermostat to 68 degrees in order to help save energy. Also, if you are graduating next month and planning to vacate your apartment permanently, be sure to give written notice that you are vacating at the

Housing Office in Iba Hall. I hope all is well in your endeavors as we approach the end of the semester. Please continue to let us know your feelings about any of our programs or services, especially if you wish to share an idea or opinion. Contact the FGSH office, your AA, or the FRC with your comments, concerns or ideas. The information you provide us is always used to help us maintain quality service to you and/or to make adjustments or improvements to the FGSH community as needed.



Sarah Wilkey
FRC & FGSH Assistant Director



Family & Graduate Student Housing

Sarah Wilkey, FGSH & FRC Assistant Director, may be reached by phone at 405-744-6539 or by e-mail at sarah.wilkey@okstate.edu

Family and Graduate Student Housing
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Stillwater, OK 74078
405-744-5353

Family Resource Center
719 N. Walnut
Stillwater, OK 74078
405-744-6539

Apartment Maintenance

The Facilities Management Office is the office that handles maintenance issues. If your apartment requires maintenance you should contact the FMO at 744-8510. The FMO is open 8am-5pm. In case of a maintenance emergency after 5pm or on weekends, contact the Physical Plant Action Desk at 744-7154.

Newsline Online

Interested in receiving your newsletter electronically? Send an email to sarah.wilkey@okstate.edu with your name and email address.

You will still receive a paper version.



Keep up with the FRC on Facebook! Search "OSU Family Resource Center" and like our page. Make sure to check daily to find important FGSH information and for chances to win prizes!

Staff Spotlight

Each month, we will highlight staff members from the Family Resource Center.

Name: Alejandro Cervantes

Hometown: Los Angeles, CA

Education: B.A. in Sociology, Chicano Studies, and Educational Studies from the University of California at Santa Barbara

Role at the FRC: Community Development Assistant

Favorite Food: Mexican food

Favorite Activities: Reading, basketball, tennis, ping pong and hanging out with friends

Future Plans: Work within the Los Angeles Unified School District as a high school counselor

Favorite book: *Native Sun*

Favorite thing about the FRC: The residents, the people who work here, and cooking class

Interesting Fact: “I hate bugs.”

Favorite Quote: “Life is a banquet and most poor souls are starving to death.”
- Patrick Dennis

Name: Mahmoud Mistarihi

Hometown: Jordan

Education: Ph.D in Industrial Engineering and Management

Role at the FRC: Assistant Residence Director

Favorite Food: Mansaf (a Jordan dish; rice with lamb meat)

Favorite Activities: Swimming, spending time with family

Future Plans: “Complete my doctorate and move back to Jordan to work at one of the best military research centers.”

Favorite book: *Titanic*

Favorite thing about the FRC: Friendship and caring

Interesting Fact: The Titanic was the first ship to use the SOS signal

Favorite Quote: “The richest man is not he who has the most, but he who needs the least.” - Unknown

The Newline, a FGSH publication, is produced and published monthly by Jessica Agnew, Communications & Marketing Residence Director. She may be reached by phone at 405-744-6539 or by e-mail at frcmktg@okstate.edu

If you enjoy learning more about current FGSH staff members, be on the lookout for more spotlights and interesting facts in the upcoming *Newline* editions!

Apartment Assistant News

Brumley
Neighborhood

Sara Cheriki
Bldg. 124, Apt. 1
744-1876
chahard@okstate.edu

120, 121, 122, 123, 124, 125

Demaree
Neighborhood

Andrea Moore
Bldg. 41 , Apt. 5
744-3452
landrea@okstate.edu

S36, S37, S38, S39, S40, S41,
S42

Morrison
Neighborhood

Mitch & Tiffany Tillison
Bldg. 246, Apt. 111
744-3776
mitch.tillison@okstate.edu

245, 246, 247, 248

Prosser
Neighborhood

**Agus Widarjono &
Dewi Sri Sudewi**
Bldg. 20, Apt. 9
744-1213
agus.widarjono@okstate.edu

N16, N17, N18, N19, N20,
N21, N22, N23, N24, N25,
N26, N27, N28

Stevens
Neighborhood

**Samar Abid &
Ahmed Moneeb**
Bldg. 73, Apt. 11
744-8039
samaraa@okstate.edu

S70, S71, S72, S73, S74, S75,
S76, S90, S91, S92

West
Neighborhood

Ky Le & Vinh Nguyen
Bldg. 89, Apt. 5
744-3145
ky.le@okstate.edu

S80, S81, S82, S83, S84, S85,
S86, S87, S88, S89

Williams
Neighborhood

Farag Mewafy & Mona Nafea
Bldg. 101, Apt. 1
744-1875
farag.mewafy@okstate.edu

N12, N13, N14, N15, N101,
N102, N103, N104, N105

November Neighborhood Gatherings FRC Thanksgiving Dinner

It has become an annual event in the FGS community for each neighborhood to celebrate the American Thanksgiving holiday. The FRC will provide a free traditional Thanksgiving dinner for each neighborhood. The classic menu features turkey, dressing, and sides of Autumn produce. A vegetarian option will also be available. Dinner will be served for each neighborhood at the time and place listed below:

Brumley (@Brumley Center)Friday, Nov. 2, 7pm
West (@FRC)Friday, Nov. 2, 7pm
Stevens (@FRC)Saturday, Nov. 3, 1pm
Williams & Prosser (@FRC).....Saturday, Nov. 3, 7pm
Demaree & Morrison (@FRC) Sunday, Nov. 4, 7pm

**Please help us in welcoming the new
Stevens Apartment Assistants and
Assistant Residence Director to the FRC:**

Samar Abid and Ahmed Moneeb - Stevens A.A.

Jed Gibson - Assistant Residence Director

Please help us make them feel welcome to the
FGSH community!

Daylight Savings Time

Clocks should "FALL BACK" one hour at 2am on Sunday, Nov. 4. Set your clocks back one hour before you go to bed on Saturday night, Nov. 3, and you will be "on time" until spring!

FGSH News

Apartment Maintenance

The Facilities Management Office (FMO) is the office that handles maintenance issues. If your apartment requires maintenance you should contact the FMO at 744-8510. The FMO is open 8am-5pm. In case of a maintenance emergency after 5pm or on weekends, contact the Physical Plant Action Desk at 744-7154.

The BUS--Campus and Community Transit

The BUS is the campus and community transit service operated by the Department of Parking and Transit Services at OSU. The BUS provides fixed-route transit services throughout Stillwater and the OSU campus. Two routes provide service on the main campus every 7 minutes from 6am to 7pm and every 15 minutes after 7pm. The BUS also provides public transportation in Stillwater to all citizens from 6:30am to 10:30pm Monday through Friday. The BUS fares are as follows:

OSU Students, Faculty, and Staff Free with ID
General Public 75 cents (\$0.75)
Child Under 5 Free when accompanied by paying passenger
Child/Young Adult age 5-18; Seniors age 60+ 35 cents (\$0.35)
Persons with ADA Disability Card & Persons with Medicare Card 35 cents (\$0.35)
Exact fare required; fares are for one-way trips. Return trips require additional payment.
For route information, visit www.transit.okstate.edu.

Shopping Shuttle (free for all FGSH residents)

Sign up for the shuttle at the Laundry Mart 30 minutes prior to the shuttle's departure.

Monday & Wednesday Schedule

5:30pm (Pick Up @ Laundry) To Sultan International & Crepe Myrtle Asian Food
6:30pm (Pick Up @ Laundry) To Walmart & Food Pyramid
7pm (Pick Up @ Brumley Office) To Walmart & Food Pyramid
7:10pm (Pick Up @ Walmart/Food Pyramid) Return to FGSH Apartments
7:30pm (Pick Up @ Laundry) To Walmart & Food Pyramid
7:40pm (Pick Up @ Walmart/Food Pyramid) Return to FGSH Apartments
8:10pm (Pick Up @ Walmart/Food Pyramid) Return to FGSH Apartments
8:40pm (Final Pick Up @ Walmart/Food Pyramid) Return to FGSH Apartments

Saturday Schedule

9am (Pick Up @ Laundry) To Walmart & Food Pyramid
9:30am (Pick Up @ Brumley Office) To Walmart & Food Pyramid
9:40am (Pick Up @ Walmart/Food Pyramid) Return to FGSH Apartments
10am (Pick Up @ Laundry) To Walmart & Food Pyramid
10:10am & 11am (Pick Up @ Walmart/Food Pyramid) Return to FGSH Apartments
11:40am (Final Pick Up @ Walmart/Food Pyramid) Return to FGSH Apartments

Enrique Sanchez,
Community Relations
Coordinator, may
be reached by phone
at 405-744-6539
or by e-mail at
frcommunityrelations@okstate.edu

Youth & Family Programs

Youth and Family Programs Schedule Fall 2012

| | |
|--|------------------------------------|
| Family Story Hour (ages 0-4) | Friday, 10am-11am |
| Toddler Time (ages 2-3) | Tuesday & Thursday, 9:30am-11:30am |
| Kindergarten Kids Club (ages 4-5) | Monday-Friday, 4:00pm-6:00pm |
| After School Adventures (ages 6-11) | Monday-Friday, 4:00pm-6:00pm |
| Cowboys & Cowgirls 4-H Club (ages 9-17)* | Wednesday, 4:30pm-6:00pm |
| Teen Club (ages 12-17) | Tuesday & Thursday, 6:30pm-8:00pm |
| Book Club (ages 9-12) | Monday, 6:30pm-7:30pm |
| Drawing and Painting Basics (ages 9-17) | Wednesday, 6:30pm-7:30pm |

* The 4-H Club is currently accepting new enrollees for children ages 9 and up. Please e-mail Amie to set up an enrollment appointment.

FREE Early Pregnancy/Healthy Start Class

A class helping parents prepare and make educated choices through pregnancy and beyond! Rebekah Bhansali, a Childbirth Educator and Doula will be offering a free two hour class for women and their partners on Thursday, November 15th from 1-3pm. This class is great for anyone pregnant, thinking of getting pregnant, or those who have been pregnant. Come have fun, learn & share your stories. Please sign up for the class at the FRC Front Desk. The sign-up sheet will be available on Thursday, November 1st.

Family Dinner & Game Night

Please join the Youth & Family Programs Staff as they host Family Dinner & Game Night on Tuesday, November 13, 2012, from 7-8:30 pm. Children of all ages and their families are invited to enjoy a free meal and participate in games for the whole family. Due to the nature of this program, children must be accompanied by a parent or guardian.

Cultural Night at Will Rogers Elementary

On Thursday, November 15, Will Rogers Elementary will be celebrating the Asian/European Culture from 5:30-7pm.

ATTENTION:

There will be no Book Club on Monday, November 5 due to an FRC-wide staff meeting.

Also, there will be no Youth & Family Programs on Wednesday, November 21 through Sunday, November 25 due to **Thanksgiving Break**. Regular programs will resume on Monday, November 26.

Amie Allen, Youth & Family Programs Coordinator, may be reached by phone at 405-744-6539 or by e-mail at amie.allen@okstate.edu

Community Development

Community Development Programs Schedule for Fall 2012

| | |
|--|---------------------------|
| Reading Skills with Soha | Monday, 9:30 – 10:30am |
| Writing Skills with Soha** | Monday, 10:30 – 11:30am |
| Arabic Language with Mona** | Monday, 11:30am – 12:30pm |
| Basic English with Austin** | Monday, 2 – 3pm |
| Pronunciation Skills with Leslie..... | Monday, 3:30 – 4:30pm |
| Intermediate English with Megan** | Tuesday, 9:30 – 10:45am |
| Basic Spanish with Alejandro and Cinthya** | Tuesday, 11 – 12pm |
| Professional Development with Alejandro** | Tuesday, 1 – 2pm |
| Advanced English with Megan | Tuesday, 2 – 3pm |
| English Conversation with Leslie..... | Tuesday, 3:30 – 4:30pm |
| Sustainability Awareness with Bhavna..... | Wednesday, 9:30 – 10:45am |
| Craft Class with Bhavna and Megan** | Wednesday, 11am – 12pm |
| Health, Wellness & Nutrition with Megan** | Wednesday, 1 – 2pm |
| Pronunciation Skills with Leslie..... | Wednesday, 3:30 – 4:30pm |
| Listening & Speaking Skills with Maria** | Thursday, 9:30 – 10:45am |
| English Grammar with Maria** | Thursday, 11am – 12pm |
| Everyday English with Kadie** | Thursday, 1 – 2pm |
| Book Club with Kadie..... | Thursday, 2 – 3pm |
| Current Events with Adran** | Friday, 9:30 – 10:45am |
| Customs and Courtesies with Adran** | Friday, 11am – 12pm |
| Cooking Demo with Megan, Alejandro & Adran** | Friday, 12:30 – 2pm |
| English in the Media & Situational English with Alejandro..... | Friday, 2 – 3pm |
| Survival English with Ron Avants..... | Saturday, 6 – 7:30pm |
| Intermediate English with Ron Avants | Saturday, 7:30 – 9pm |

**Child care is provided

Women's Night: "Spa Night"

Come enjoy an evening of spa-like atmosphere complete with manicures, pedicures and makeup tips on Wednesday, Nov. 14, from 7-8pm in the FRC Great Room! You do not want to miss out on this special event. This event is open to women only and childcare will be provided.

Coffee House

The FRC is providing another night in November dedicated solely to the single graduate students of FGSH. Enjoy coffee, tea, snacks, board games and any other games available at the FRC in a low key setting. This will be on Wednesday, Nov. 28, from 7-9pm in the FRC Great Room. (This event is open for graduate students, but please no children and childcare will not be provided). WiFi is available for those with laptops for academic use.

ATTENTION:

There will be no Community Development programs on Wednesday, November 21 through Sunday, November 25 due to **Thanksgiving Break**. Regular programs will resume on Monday, November 26.

Catherine Molleno,
Community
Development Residence
Director, may be
reached by phone at
405-744-6539 or by
e-mail at
frccommunity
development@okstate.
edu

Programs made
possible by funding and
services provided by
Family and Graduate
Student Housing, OSU
Student Activity Board
Fee, the Stillwater
Literacy Council, and
the Biosystems and
Agricultural Engineering
Graduate Student
Association.

November 2012

| Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|--|---|--|--|--|---|---|
| | | | | 1 9:30am TT, Listening & Speaking Skills 11am English Grammar 1pm Everyday English 2pm Book Club 4pm KKC, ASA 6:30pm TC | 2 9:30am Current Events 10am FSH 11am Customs & Courtesies 12:30pm Cooking Demo 2pm Media & Sit. Eng. 4pm KKC, ASA <i>7pm Brunley</i> <i>7pm West</i> | 3 9am SS 6pm Survival English 7:30pm Inter. English <i>1pm Stevens</i> <i>7pm Williams & Prosser</i> |
| 4 <i>7pm Demaree & Morrison</i> | 5 9:30am Reading Skills 10:30am Writing Skills 11:30am Arabic Lang. 2pm Basic English 3:30pm Pronun. Skills 4pm KKC, ASA | 6 9:30am TT, Inter. English 11am Basic Spanish 1pm Prof. Development 2pm Advanced English 3:30pm Eng. Conversation 4pm KKC, ASA 6:30pm TC | 7 9:30am Sustainability 11am Craft Class 1pm Health & Wellness 3:30pm Pronun. Skills 4pm KKC, ASA 4:30pm 4-H Club 5:30pm SS 6:30pm DP | 8 9:30am TT, Listening & Speaking Skills 11am English Grammar 1pm Everyday English 2pm Book Club 4pm KKC, ASA 6:30pm TC | 9 9:30am Current Events 10am FSH 11am Customs & Courtesies 12:30pm Cooking Demo 2pm Media & Sit. Eng. 4pm KKC, ASA | 10 9am SS 6pm Survival English 7:30pm Inter. English |
| 11 | 12 9:30am Reading Skills 10:30am Writing Skills 11:30am Arabic Lang. 2pm Basic English 3:30pm Pronun. Skills 4pm KKC, ASA 5:30pm SS 6:30pm BC | 13 9:30am TT, Inter. English 11am Basic Spanish 1pm Prof. Development 2pm Advanced English 3:30pm Eng. Conversation 4pm KKC, ASA 6:30pm TC 7pm Family Dinner & Game Night | 14 9:30am Sustainability 11am Craft Class 1pm Health & Wellness 3:30pm Pronun. Skills 4pm KKC, ASA 4:30pm 4-H Club 5:30pm SS 6:30pm DP 7pm Women's Night | 15 9:30am TT, Listening & Speaking Skills 11am English Grammar 1pm Everyday English 2pm Book Club 4pm KKC, ASA 6:30pm TC 1pm Early Pregnancy & Healthy Start Class 5:30pm Will Rogers Cultural Night | 16 9:30am Current Events 10am FSH 11am Customs & Courtesies 12:30pm Cooking Demo 2pm Media & Sit. Eng. 4pm KKC, ASA | 17 9am SS 6pm Survival English 7:30pm Inter. English |
| 18 | 19 9:30am Reading Skills 10:30am Writing Skills 11:30am Arabic Lang. 2pm Basic English 3:30pm Pronun. Skills 4pm KKC, ASA 5:30pm SS 6:30pm BC | 20 9:30am TT, Inter. English 11am Basic Spanish 1pm Prof. Development 2pm Advanced English 3:30pm Eng. Conversation 4pm KKC, ASA 6:30pm TC | 21 Thanksgiving Break -No Programs- | 22 -No Programs- | 23 -No Programs- | 24 9am SS |
| 25 | 26 9:30am Reading Skills 10:30am Writing Skills 11:30am Arabic Lang. 2pm Basic English 3:30pm Pronun. Skills 4pm KKC, ASA 5:30pm SS 6:30pm BC | 27 9:30am TT, Inter. English 11am Basic Spanish 1pm Prof. Development 2pm Advanced English 3:30pm Eng. Conversation 4pm KKC, ASA 6:30pm TC | 28 9:30am Sustainability 11am Craft Class 1pm Health & Wellness 3:30pm Pronun. Skills 4pm KKC, ASA 4:30pm 4-H Club 5:30pm SS 6:30pm DP 7pm Coffee House | 29 9:30am TT, Listening & Speaking Skills 11am English Grammar 1pm Everyday English 2pm Book Club 4pm KKC, ASA 6:30pm TC | 30 9:30am Current Events 10am FSH 11am Customs & Courtesies 12:30pm Cooking Demo 2pm Media & Sit. Eng. 4pm KKC, ASA | |

FSH-Family Story Hour

SS-Shopping Shuttle

KKC-Kindergarten Kids Club

TC-Teen Club

TT-Toddler Time

4-H Club

ASA-After School Adventures

DP- Drawing and Painting